

Beware of Scammers Pretending to Work for Con Edison



How to Recognize a Real Con Edison Employee

- Ask for ID. You're not being rude. You're being safe.
- Real Con Edison employees and contractors wear a photo ID badge with their name and employee number on it.
- They'll give you their supervisor's name, the unique "ticket" number assigned to your job, and ask you to call us at 1-800-75-CONED. They'll wait patiently while you check.
- Scammers may manipulate your caller I.D. to display our name. If in doubt, hang up and call 1-800-75-CONED (1-800-752-6633).

Don't fall for scams. Con Edison will NEVER:

- Threaten to turn off your electricity or gas without showing you identification.
- Demand immediate payment via a gift card, pre-paid debit card such as MoneyPak, cash app such as Zelle, or cryptocurrency such as bitcoin.
- Request a deposit or payment for a smart meter.
- Direct you to pay bills on any website other than: **conEd.com**, **conEd.com/GuestPayment**, or **webpayments.billmatrix.com/ConEdResidential**

Suspect a scammer?

Call the police. Then call us at 1-800-75-CONED (1-800-752-6633).

Share this information with your neighbors, family, and friends (especially those most vulnerable).



Learn more
conEd.com/ScamAlert
1-800-75-CONED (1-800-752-6633)

